

Accessibility

This information has been compiled for the safety of all visitors to Longleat. Please bear the various points in mind during your visit.

Grounds & Gardens

- Lakes and water features are within Longleat Grounds and Gardens. Please keep children and other vulnerable people supervised at all times.
- Please observe all notices during your visit – they are there for the safety of visitors and staff
- Do not stray into cordoned off areas
- Do not sit or picnic under trees
- Please do not leave pets in parked cars
- Under no circumstances should anything be picked or eaten from the grounds or gardens
- The use of barbecues within the Longleat Estate is strictly prohibited

Safari Park

- Soft top cars, cars with vinyl sunroofs and motorbikes etc., are not permitted in the Safari Park
- Entry into the Safari Park is at the discretion of Longleat staff. Longleat reserves the right to refuse entry
- Visitors can alight from their vehicle at the East African Reserve Viewing Platform and Trading Post. Access to the Trading Post is via steps or a ramp
- Dogs (including Service Dogs) are not allowed in the Safari Park for welfare reasons. Free kennelling is available at the entrance to the Safari Park for the duration of your Safari Park visit only

Longleat House

- During school holidays and at busy times the tour of Longleat House will be restricted for conservation reasons
- Access to Longleat House for visitors with limited mobility and for wheelchair users is via the Victorian Kitchen Shop at the rear of Longleat House. Please ask a member of staff if you would like to use the lift, which provides access to all floors.
- On the advice of the Fire Service, wheelchair users must be accompanied by two helpers whilst in Longleat House.
- On the advice of the Fire Service, only three wheelchair users are allowed on any floor at any one time; therefore it is only possible to accommodate six wheelchairs in the house at any one time.
- Light levels are carefully controlled within Longleat House to ensure conservation of paintings and furnishings.
- For conservation reasons it is not possible to allow pushchairs into Longleat House. A Pushchair Park is available at the rear of the House. Longleat accepts no liability for loss or damage to pushchairs left unattended.
- A limited number of hip rests (for babies 6 months to 3 years) are available at the Front Desk. Please ask if you would like to borrow one for the duration of your visit to the House. A returnable deposit will be required.

Lord Bath's Murals

- Tours of Lord Bath's Murals can be booked at the Front Desk of Longleat House on the day of your visit
- A tour of the Murals is free with a valid Longleat House & Grounds Ticket or Passport Ticket
- Tours are subject to availability

Safari Boats

- The Safari Boats are not accessible to pushchairs. Pushchairs can be left on the boarding platform at visitors' own risk for the duration of the Safari Boat trip only. Longleat accepts no liability for loss or damage to pushchairs left unattended

Motion Simulators

- The nature of this attraction makes it inaccessible to wheelchair users and pushchairs
- A minimum height of 1.2m (4ft) operates on the Motion Simulators
- For welfare reasons, dogs (including Service Dogs) are not allowed on the Motion Simulators
- Longleat operates two Motion Simulators during busy periods. Please note that the Passport Ticket entitles you to entry into one Simulator only
- The Motion Simulators are accessed via a series of steps

Animal Adventure

- Access within Animal Adventure is wheelchair and pushchair friendly
- Wheelchair users and pushchairs can be accommodated at the front of the Bird Show area

- Service Dogs are allowed in Animal Adventure, with the exception of the Butterfly House

Longleat Railway

- Restricted availability for wheelchair users. There is a specially adapted carriage which can accommodate one wheelchair user and their companion at any one time
- Please ask if assistance is required to view any of the items within the Railway Shop

Longleat Hedge Maze

- The nature of this attraction makes it inaccessible to wheelchair users and pushchairs. A Pushchair Park is available at the side of the attraction entrance for the storage of pushchairs for the duration of the Hedge Maze visit only. Longleat accepts no liability for loss or damage to pushchairs left unattended

Postman Pat[®] Village

- Access only to children aged 14yrs and under. Adults/seniors will only be admitted when accompanying a full paying child
- Access is wheelchair and pushchair friendly.

Adventure Castle

- Access only to children aged 14yrs and under. Adults/seniors will only be admitted when accompanying a full paying child
- Access is wheelchair and pushchair friendly. However, some equipment may not be accessible for wheelchair users
- Height restrictions apply on all equipment within the Adventure Castle

Tea Cup Ride

- The nature of this attraction makes it inaccessible to wheelchair users
- A maximum height of 1.3m (4.2ft) operates on the Tea Cup Ride. Adults/seniors will only be admitted when accompanying a child
- For health and safety reasons, we can no longer accept “babes-in-arms” on the Tea Cup Ride. Toddlers/ children must be 2yrs+ to use this ride.

Summer Show (Dates TBC)

- Access is wheelchair and pushchair friendly
- Wheelchair and pushchair users can be accommodated within the show area

Longleat House Scale Model

- Access is via steps

Family Bygones and Life & Times of Henry, Lord Bath

- Access is via a cobbled pathway. Access is wheelchair and pushchair friendly
- Family Bygones is accessible via a ramp

King Arthur’s Mirror Maze

- Access is via a cobbled pathway. Access is wheelchair and pushchair friendly although pathways are narrow and subject to maneuverability
- King Arthur’s Mirror Maze can only accommodate 6 wheelchair users at any one time

Shops

Trading Post

Access for wheelchair users and for pushchairs is via a ramp at the side of the building

Longleat Railway Shop

Shop goods are displayed behind glass and at height. Please ask if assistance is required to view any of the items

Lady Bath’s Shop

Access to Lady Bath’s Shop is via the Victorian Kitchens at the rear of Longleat House

Victorian Kitchen

Access to the Victorian Kitchens is at the rear of Longleat House

Restaurants

Wessex Pavilion

The Wessex Pavilion is accessible to all visitors. There is a ramp to the front of the building

Cellars Café

Access to the Cellars Café for wheelchair users and pushchairs is via the Victorian Kitchens found to the rear of Longleat House

Other Facilities

Safari Bus Service

- Soft top cars, cars with vinyl sunroofs and motorbikes etc., are not permitted in the Safari Park
- A limited daily Safari Bus service is available from Visitor Information for visitors with any of the above or who visit by public transport
- The Safari Bus service is subject to a surcharge of £6 per person (3yrs+) in addition to the standard Safari Park or Passport Ticket price
- The Safari Bus Service is subject to availability so please book immediately on arrival at Longleat to help avoid disappointment. Capacity is limited and only available on a 'first come first served' basis
- The Safari Bus Service is not available to groups
- The Safari Bus Service is unable to accommodate wheelchairs
- Pushchairs can be left at the Safari Bus Stop at visitors' own risk for the duration of the Safari Bus trip only. Longleat accepts no liability for loss or damage to pushchairs left unattended

Parking

- Please park in designated areas. If parking on the grass, do not park under the trees
- We offer designated areas for disabled parking

Toilets

- Accessible toilets are provided at the entrance to the Safari Park, in the Safari Park (close to the Trading Post), near to Old Joe's Mine, close to the Safari Boats, in the Cellars Restaurant and in the Wessex Pavilion
- Baby changing facilities are available at the entrance to the Safari Park, at the Adventure Castle, in the Cellars Restaurant, near to Old Joe's Mine and in the Wessex Pavilion

First Aid

- We have several members of staff who are trained in First Aid although they are only equipped to treat minor injuries. Please ask a member of staff to direct you to the nearest trained First Aider
- There is a room with a bed available at the Adventure Castle

Dogs

- Dogs are allowed on leads but only in the grounds. They are not allowed in the attractions (not applicable to Service Dogs). Free kennelling is available at the entrance to the Safari Park for the duration of your Safari Park visit only
- Service dogs are welcome everywhere at Longleat with the exception of the Safari Park and the Motion Simulators (for welfare reasons). Free kennelling is available at the entrance to the Safari Park for the duration of your Safari Park visit only
- Please use 'poop scoops'

Group Visits

- If any members of the party have mobility problems then please ensure that the Organiser contacts Longleat Customer Services (01985 844328) prior to the visit with approximate numbers so that the necessary arrangements can be made
- We offer designated areas for disabled parking